



BULGARIA

About **UNIQA** Insurance plc

UNIQA Life Insurance plc (UNIQA Insurance) in Bulgaria is a subsidiary of the UNIQA Group of Austria. It provides life insurance, accident insurance, health insurance. It also offers services such as claims service and health facilities services. UNIQA Insurance offers its products and services through its offices and general agents.

More than 21,000 employees and exclusive sales partners serve more than 17 million customers across 17 countries. UNIQA is the second largest insurance group in Austria with a market share of about 21 percent. In the CEE growth region, UNIQA is present in 14 markets: Albania, Bosnia and Herzegovina,

Local strengths **USPs**

UNIQA has a broad portfolio of life insurance products and solutions for both private and corporate customers.

UNIQA proved to be solid and reliable insurance partner for its clients in Bulgaria providing them with long-term security as well as high quality products across health, risk and endowment business lines of business.

Bulgaria, Croatia, the Czech Republic, Hungary, Kosovo, Montenegro, North Macedonia, Poland, Romania, Serbia, Slovakia and Ukraine. In addition, insurance companies in Switzerland and Liechtenstein are also part of the UNIQA Group.

For 30 years UNIQA Bulgaria has been a symbol of reliability and correctness for its customers and partners. UNIQA provides the Bulgarian users with up-to-date insurance decisions on the basis of a wide product portfolio in all directions in general, health and life insurance.

In its endeavor to create an organization, focused entirely on the customer, higher quality services, digitalisation, more efficient and more successful business on all markets, the next transformation level of the UNIQA Group is focused on the states of the region of South-Eastern Europe (SEE Region).

Facts & figures

- Insurope member since: 2006
- Financial Rating: A- by Standard & Poors

Average Turnaround Times

- General Questions: 2 Working Days
- Local Quote: 2 Working Days
- Annual Renewal: 1 month before renewal
- Rate Review: 1 Working Days
- Death Claims: 15 Working Days
- Disability Claims: 15 Working Days
- Medical Claims: 15 Working Days

Benefits

- Insurable Benefits: ADLMP
- Poolable Benefits: ADL

Minimum lives criteria

- For a group quote: 5 lives for Accident and Life and 10 lives for Health
- For pooling contract: 5 employees

Local contact information

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